

The Visitor™ Inmate Visitation System

Offsite Visits from a Windows® PC or laptop

HOW TO CONDUCT A VISIT

1. From your computer's Internet browser, go to:
<https://iconline.icsolutions.com/login>
2. Log in to your ICSolutions Prepaid Account with your username and password.

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Sign In Create New Account Product Availability Rates

Login

User Name

Password

Log In

Welcome to the ICS Online Payments portal!
To begin, please enter your user name and password.

[Don't have a login yet?](#) [Forget your password?](#)

3. Find your scheduled visit and click **Connect**.

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Home Profile Products Rates FAQs Visitation Logout

Welcome back **JOHN D**
Last login: Jul 21, 2016 1:51:09 PM

What would you like to do? ▾

Phone	Agency	Balance	
(210) 555-5555	Bexar County Jail, TX	Unavailable	Fund

Prepaid Collect Accounts [Add](#)

Inmate Debit Accounts [Add](#)

You are not currently funding any inmate accounts. [Add an account now](#)

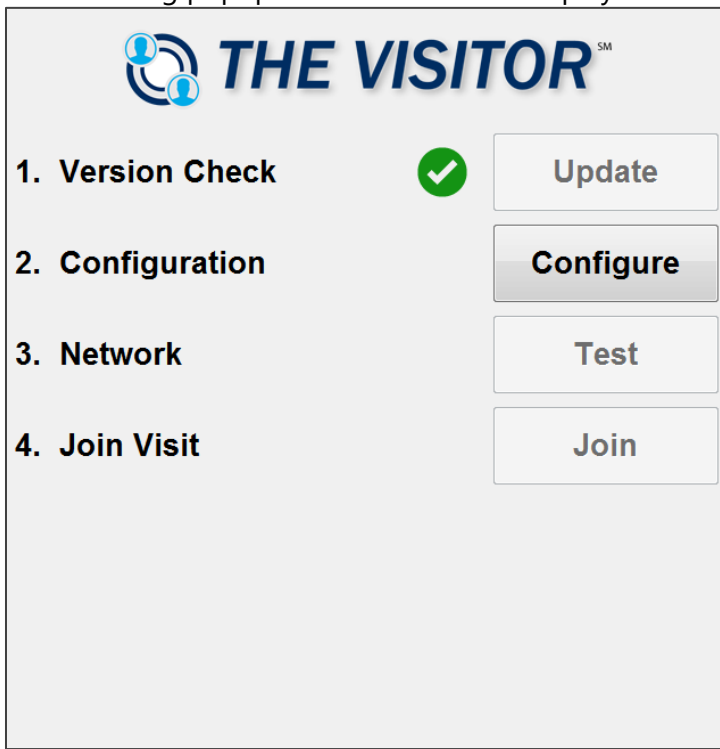
Upcoming Visits [Schedule New Visit](#) [See more](#)

Inmate	Agency / Location	Confirmation Code	Date	Offsite Visit
CHRISTOPHER DOE	Texas County Jail / Offsite Visitor	GM13N6	7/21/16 2:30 PM -- 2:55 PM CDT	Connect

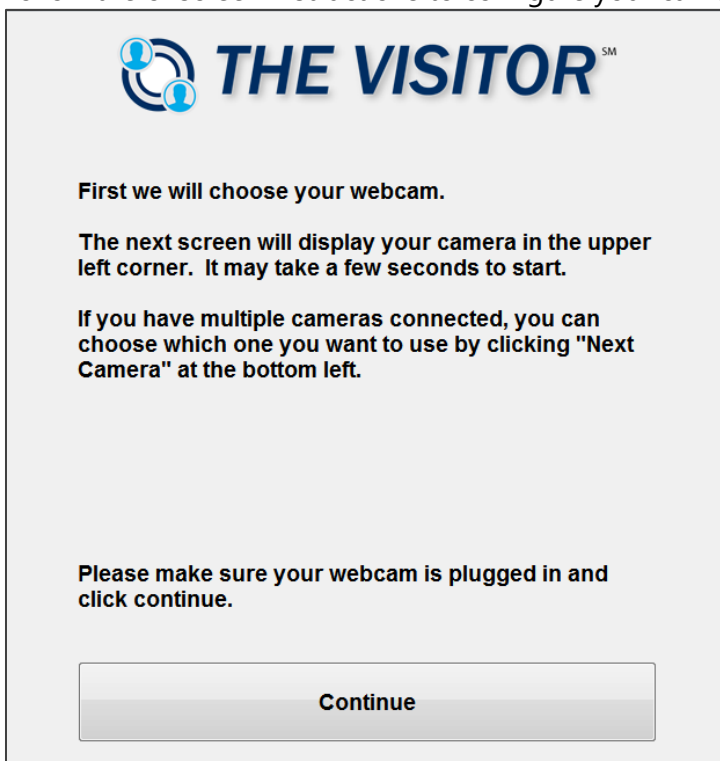
Visitation Accounts [Add Agency](#)

Texas County Jail [Manage Inmate List](#) [View Agency Info](#)

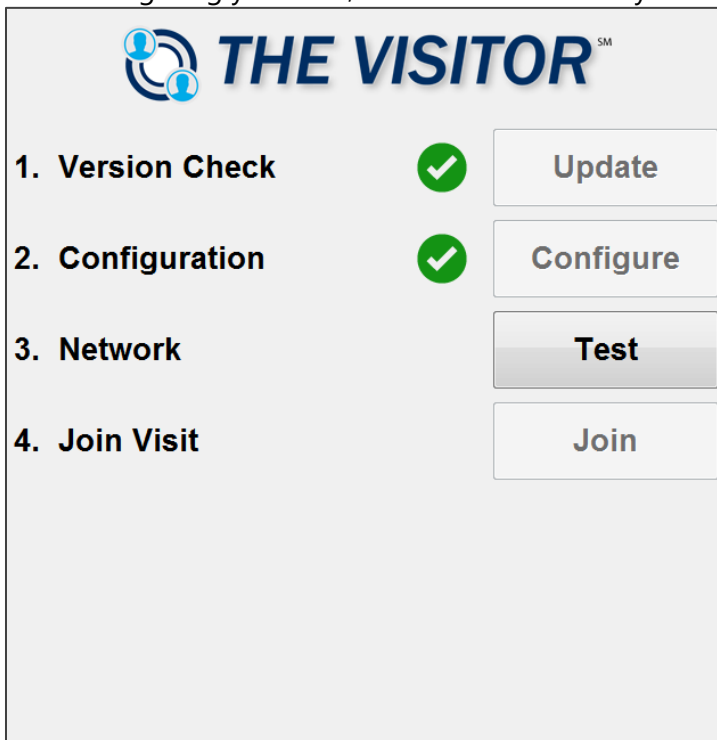
4. The following popup window should be displayed. Click **Configure**.



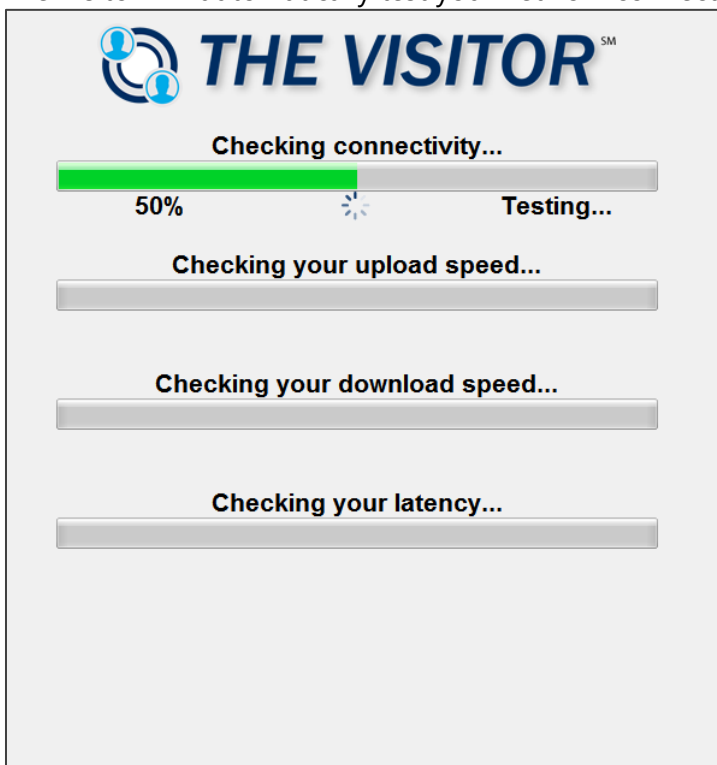
5. Follow the onscreen instructions to configure your camera and microphone.



6. After configuring your visit, click **Test** to confirm your network quality.



7. The Visitor will automatically test your network connection.



8. Click **Join** to join your visit.

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1. Version Check	✓	Update
2. Configuration	✓	Configure
3. Network	✓	Test
4. Join Visit		Join

9. Visitation rules will be displayed. Read and click **Accept** to start your visit.

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Trailer County Jail - Visitation Rules
Please read all of the rules completely prior to moving forward - Not knowing the rules will not be accepted as an excuse for not following them. Disobeying any rule may result in you being banned from visiting detainees or criminal charges being pursued when applicable.

- * All visits are subject to monitoring and recording, visits will last 25 minutes
- * Appropriate dress is required at all times. Skin tight / Form fitting clothes are not allowed. Any clothing or other items displaying gang-related symbols, themes or colors are prohibited. Any clothing containing vulgar or objectionable language or images are prohibited. All visitors must wear undergarments at all times. No hats are allowed. No see through clothing allowed. No tank tops are allowed. No skirts or dresses that are above the knee in length. Shorts must be worn at mid-thigh or below. Visitors must remain seated at all times during the visitation session. Small children, three (3) years old and younger, must remain on the visitors lap at all times. Any inappropriate activity will result in termination of your session.
- * Visitors involved in the following will not be allowed to visit, and may be placed on permanent visiting restrictions: Visitors that create a disturbance or disruption of the visiting process, Visitors under the influence of drugs or alcohol, Visitors that refuse to show sufficient identification, Visitors that act in an inappropriate manner during their visitation.
- * Staff can deny, change, or cancel a visit at any time at their discretion. If an emergency arises visits will be disconnected Each visitation session will show a timer to display elapsed time. After your visit has ended your connection will be terminated.

Accept

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