

What do I do if I can't receive calls from my loved one?

Phone calls from ICSolutions can sometimes be flagged as robo calls and therefore inadvertently blocked by some carriers. If you think this is happening, you can resolve the issue by simply adding the ICSolutions phone number associated with the facility to your contacts on your cell phone.

Please find the ICSolutions number associated with your loved one's facility below and add it to your contacts on your cell phone.

FACILITY	ICSOLUITONS #
Lewiston Infirmary	1-406-948-2040
Montana State Prison	1-406-415-2492
Montana State Prison - Minimal Services	1-406-415-2492
Montana Women's Prison	1-406-325-7710
Pine Hills Training and Treatment Program	1-406-851-5800
Pine Hills Youth Correctional Facility	1-406-851-5800
Riverside Facility	1-406-558-2665
Riverside Reentry Program	1-406-558-2665
Riverside Youth Correctional Facility	1-406-558-2665

If this does not resolve the issue you may need to add our customer service number **888-506-8407** to your contact list and contact your carrier to have them unblock calls from the ICSolutions phone numbers associated with the facility.